

## Cremation Systems, Inc.

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## Open Letter To All B&L Customers Pt.2

As you know from my precious letter a few years ago I lost my hearing and life became very quiet. Faced with a future of non-communication I didn't think sign language was the answer, I went to see a surgeon for cochlear implants. I had the first operation done a year ago and the results were amazing, I had 94% hearing in my left ear for the first time since I was 27. Boosted by the results I had a second operation and now have 98% hearing in both ears. I am back in the saddle and ready to ride, now if only I can find an operation to make me 30 years younger.

Thank you,

Dr. Steve Looker